

Dear Customer/Partner,

Due to the current global situation caused by COVID-19, we are receiving many enquiries about the availability of products and services.

We would like to inform you of some of the measures and precautions HOBART is taking to minimise impact:

- HOBART will continue to rigorously follow all government guidelines in relation to the Corona/COVID-19 outbreak. An internal task force is in place to review and implement guidelines and preventative measures.
- All departments (Equipment Sales and Service) are currently manned.
- HOBART Customer Service is available without restriction and serve you as quickly as possible in the event of technical questions or faults on your HOBART machines.
- HOBART products are currently available for delivery without restriction.
- Currently no member of the HOBART Australia/New Zealand workforce has been diagnosed with COVID-19.
- We are in close contact with our suppliers and service providers and have increased our stocks of purchased parts and finished products accordingly.
- We are restricting access to our Head Office facilities in Silverwater, NSW and ask you to call your contact person before each visit and fill in the preventive questionnaire.
- We will not grant access to any person showing flu symptoms, who have been in a high-risk area or have had contact with a person who has tested positive.

If you have further questions about the current situation, please use your known HOBART point of contact.

We will continue to do everything in our power to protect the health of our customers, partners and employees and to maintain HOBART'S ability to deliver. We would like to take this opportunity to thank you for your inquiry and for the confidence you have placed in our HOBART products and services.



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